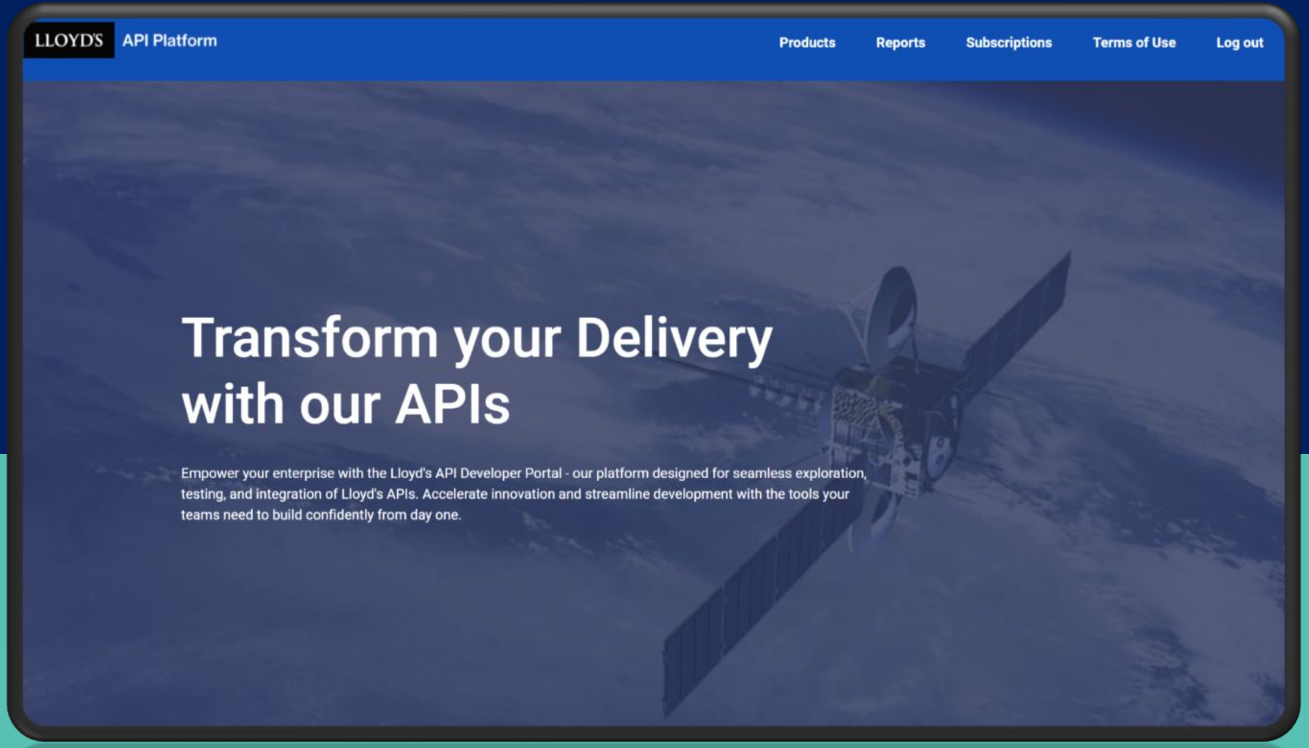
LLOYD'S

# Lloyd's API Platform

## User guide



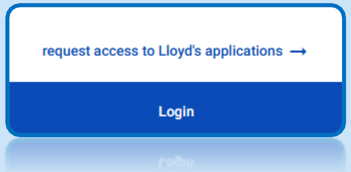

August 2026

# How to register for access to Lloyd's API Platform

01

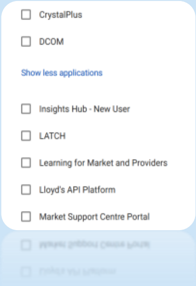
User

Request access to Lloyd's applications

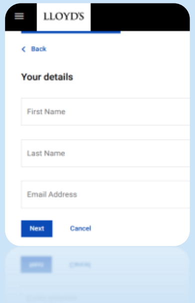


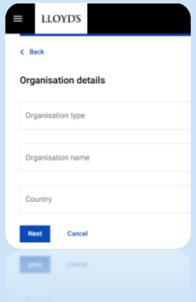

02

1 Select Lloyd's API Platform

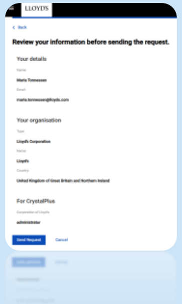



2 Enter your details




1 Review and submit request




03

Lloyd's will review and grant/reject access*

User will receive an email to confirm access

**Multi-Factor Authentication**
Please note that Lloyd's uses Multi-Factor Authentication (MFA) for all its applications and tools; more information can be found here. If you are experiencing any MFA access issues or no activation link, please contact Lloyd's Group Technology.

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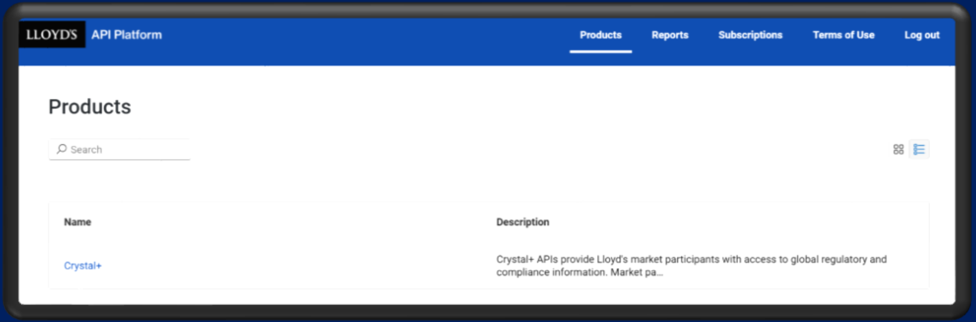
# How to access products

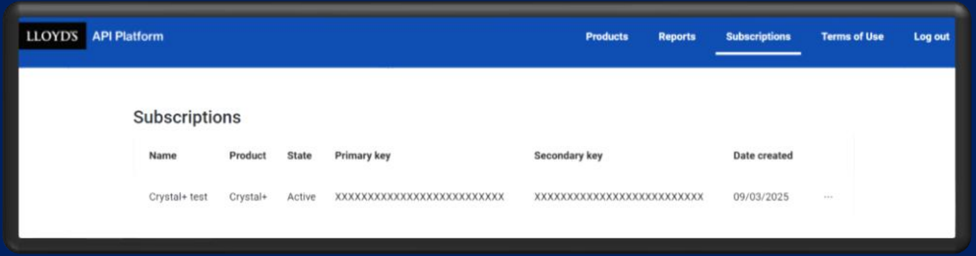
## 01 Products

List of all Lloyd's products with APIs available to market participants. Select a product to find out more details, create a subscription, and access the APIs.



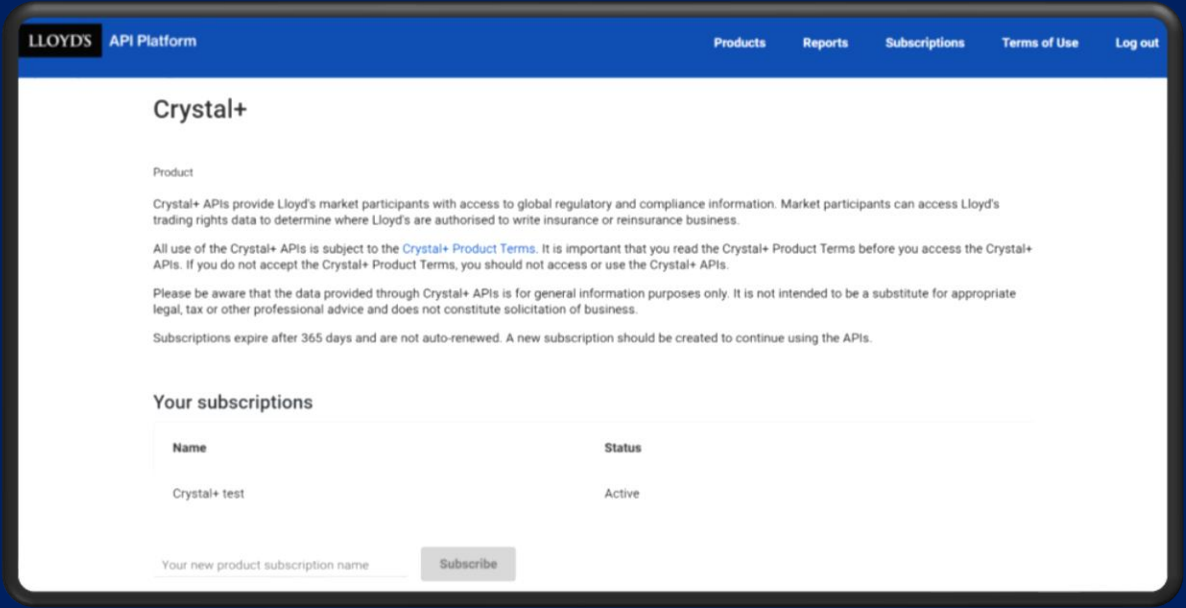

## 03 Subscriptions

Users can view and manage subscriptions, including regenerating subscription keys and cancelling any subscriptions that are no longer required.




## 02 Product Details

Provides further detail about the product and subscriptions, including information about the terms of use which apply when users subscribe to the product. Once users have created a subscription, the status will be shown. Users can also access the APIs in the product on this page.



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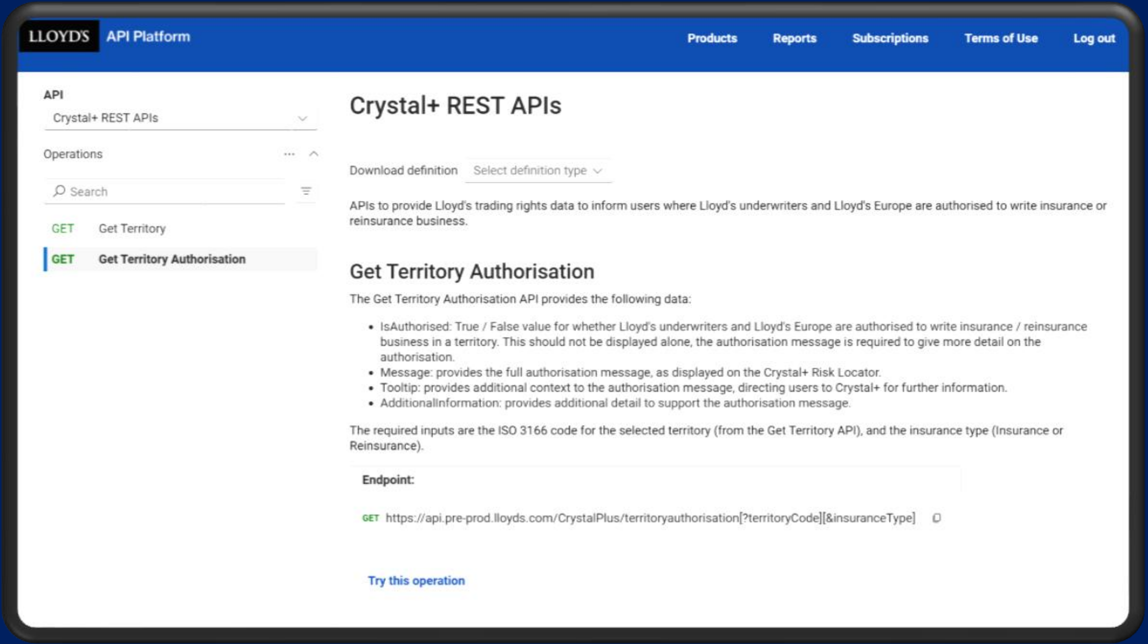
# How to view and test APIs

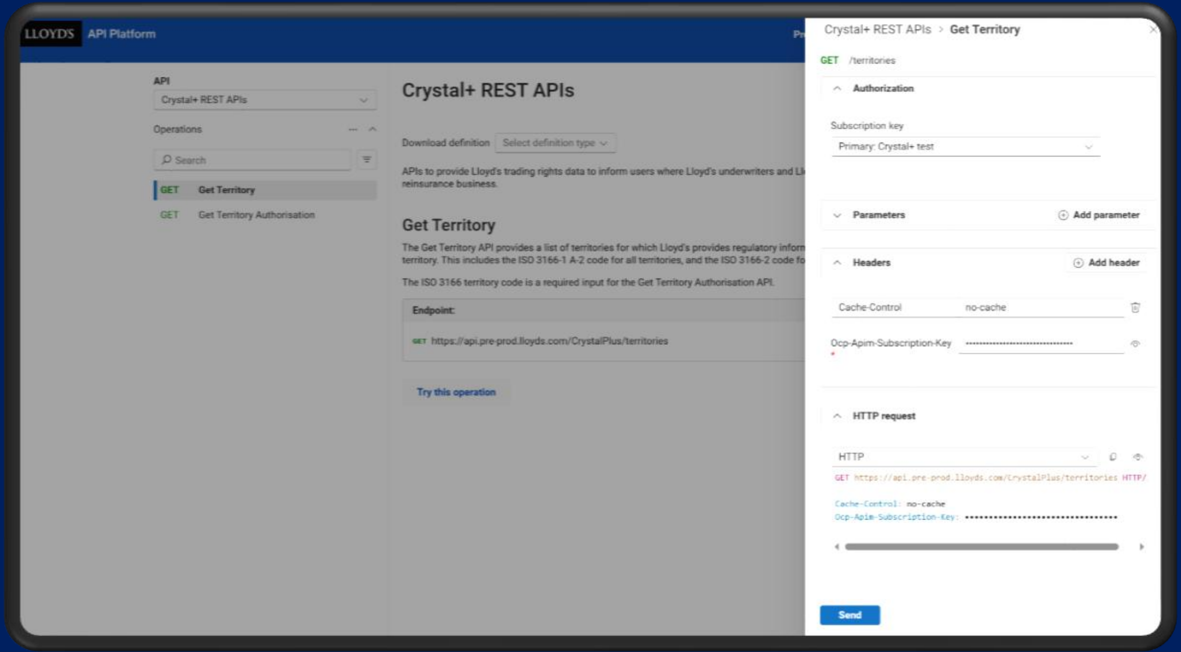
## 04 APIs in the product: View API Documentation

Provides full details and documentation for each API within the product, including the data users can access, required inputs, and the endpoint. Users can download the full API definition to view the expected inputs, outputs, and any further requirements outside the API platform.



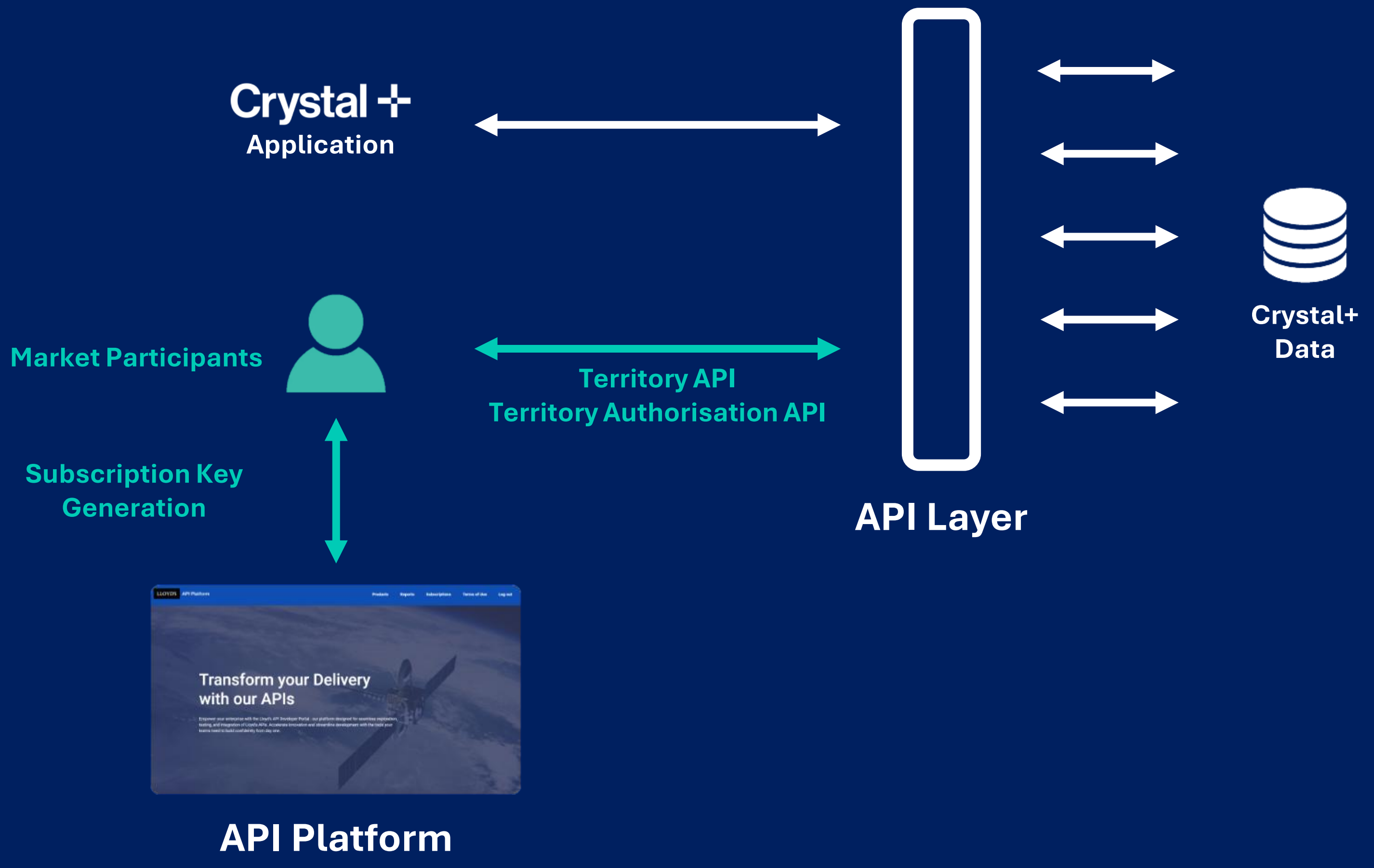

## 05 Test APIs

The 'Try this operation' functionality on the API documentation page enables users to test the API within the platform using their subscription key and view the expected results. Users can additionally test the endpoint through external tools such as Postman.



# Lloyd’s APIs: Crystal+ architecture

Lloyd’s API Platform enables market participants to access live data through the Crystal+ APIs, reducing the need to switch between different applications.



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# FAQs

1. **How do I get access to the API platform?**

   To register for Lloyd's API platform, users need to request access by clicking here and follow the below steps:

   1. Request access to Lloyd's applications
   2. Select 'Lloyd's API Platform' from the list of applications
   3. Enter user and company details
   4. Review and submit request, Lloyd's will then review and grant/reject access.

   Once a user's registration request has been approved, they can access the platform using this link.

2. **Are there any restrictions to using the APIs?**

   The following restrictions are in place:

   - All users must comply with the platform and product terms of use, including for tax APIs where data from the tax information and tax rates APIs **must be used together** to ensure users have full knowledge of tax rates and how they are calculated and administered
   - Users must have an active subscription, and use an active subscription key – subscription keys will automatically expire after 365 days, and should be replaced by a new subscription created by the user (they will not auto-renew)
   - Rate limits must not be exceeded

3. **Where can I find the terms of use?**

   The Lloyd's API Platform terms of use and data privacy policy can be accessed through the 'Terms of Use' link on the API platform. There are additional terms of use for each product (e.g. Crystal+), which can also be viewed in the 'Terms of Use' section of the platform.

FAQs continued overleaf

5. **How do I test this API from an application like Postman?**

   To test an API through an external tool, you will need to use the endpoint URL (found on the API documentation page), ensure you have the headers and subscription key, and include the required parameters in all requests.

6. **How can I download the API definitions?**

   API definitions for are available on the API documentation page. There is a dropdown at the top of the page to select and download all supported versions of the API definition.

7. **Where do I see all the APIs?**

   The Crystal+ product includes the territory authorisation APIs (Get Territory and Get Territory Authorisation), and the tax APIs (Get Tax Class of Business, Get Territory Tax Types, Get Tax Information, and Get Tax Rates).

8. **Why can't I test the API on the API Platform?**

   If you are unable to test an API through the 'Try this operation' feature, please ensure you have created a subscription, and the correct subscription key is populated in the headers section. Additionally, ensure any required parameters are passed in with the correct values.

9. **Is all Crystal+ tax data available via API?**

   Yes, all Crystal+ tax data can be obtained via API. To ensure understanding of how tax rates are calculated and administered, the tax information API must be used alongside the tax rates API.

10. **How often is the data available through the Crystal+ APIs updated?**

    Any data that is updated on Crystal+ will also be available through the APIs in real-time. Changes to authorisation data will continue to be notified to users through LITA communications to compliance teams.

11. **Is there a cost to use the API service?**

    There is no additional charge for Lloyd's market participants to use the API platform and individual APIs.

# How to access support

To access technical support, please raise a ticket **here**.

For issues registering to use the Lloyd's API platform, please contact the Multinational team at **multinational@lloyds.com**.